

**ANTI-STEERING LETTER**

Date \_\_\_\_\_ Time (if faxed) \_\_\_\_\_ am/pm

\_\_\_\_\_ Insurance Co.  
\_\_\_\_\_  
\_\_\_\_\_

Attn: Customer Service Dept.

It is my request that \_\_\_\_\_ Body Shop repair my collision damaged vehicle , a \_\_\_\_\_(year) \_\_\_\_\_(model) with a VIN# of \_\_\_\_\_ . However, you have indicated that you prefer me to use one of “your shop(s)” \_\_\_\_\_ Body Shop.

You have indicated that you will guarantee "your shops" work. I would prefer to use my shop as they too guarantee their work, they are closer to where I live, and they have earned my business. Please supply me with your written guarantee of the repairs should I agree to using “your shop” for repairs. Also, I will require a letter that states if “your shop” does not satisfactorily repair my vehicle, that you will agree to pay my shop to re-repair the vehicle satisfactorily.

Also, as the vehicle owner and legal director of repairs for my vehicle, and with my own deductible responsibility of \$ \_\_\_\_\_ towards the payment of these needed repairs, I do not wish to spend my deductible at \_\_\_\_\_ Body Shop (“your shop”), a shop which I am not familiar with. Please show me in my policy where I must agree to use “your shop” or where you may limit any payment according to another estimate.

Please respond promptly to this request as I hope to expedite repairs immediately. Thank in advance for your prompt and professional attention to this matter.

Sincerely,

Cc: Insurance Commissioner